## College Place Action Plan from Estate walkabout 18-01-23

Contact Officer: Menina Simmonds, Neighbourhood Housing Officer

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Red – No update from the officer assigned to action. Immediate action needs to be taken to address the Issue.

Yellow- Officer has updated the action. We are on track. However, it is still not complete.

Green- Action has been completed.

No	Desired outcomes	Actions Re	view & Progress update	Responsible Officer & Target Date
1	ASB, Security and Feeling Safe Increased and improved security of the estate. The block of the street were designed with open access making it prone to a high level of ASB that create safety concerns. There is a regular presence of drug dealers (drugs hidden in brickwork), drug users, rough sleepers, teenagers hanging-out in the stairwells, sex workers and open toilet.	Working in partnership with the SNT we will ensure College Place estate remains a priority for patrolling services (SNT and CPOs).  Install of CCTV or deployable cameras  Explore gating of stairwell  Officer will work with Veolia to improve waste management, collection and street cleansing.  Agree fixed scheduled for street cleaning  Repair to assess viability and options with costing for a possible DMC bid by the TRA  Community Safety to arrange a	e been tasked to patrol the t least once a night (varying es)- this is for the foreseeable They will of course respond to by residents on top of this. nity Safety to arrange a multimeeting with school, police & officers to plan how to deal cool pupils' ASB going forward as are due to be upgraded in oming Housing CCTV upgrade of the 4th April this year and we ting a proposed start from our tors. With an area of nt ASB identified a request e made to have a deployable	Natasha Dickenson/ Graeme Dyson
		multi-agency meeting with school, camera	installed	

	Area/street is frequently fly-	police & council officers to plan		
	tipped and overfilled by	how to deal with school pupils' ASB		
	non-residents.	going forward		
	Street cleaning and leaf			
	removal has been sporadic			
	Ground floor walk-way x5			
	blocks prone to rough			
	sleeping and other asb that			
	create addition cleaning for			
	caretakers and safety			
	concern for residents			
	Pupils from Regents High			
	School are causing ASB on			
	the Estate in the stairwells			
	and walkways after school.			
	Caretaking have been			
	liaising with the school but			
	things do not improve for			
	long.			
2	Estate Cleaning and	Cutback of overgrown/trees	1. Trees were recently pruned on the	Liam Vincent
	<b>Environmental Services</b>	impinge visibility and resurface	service road (College Place) side.	
	Pruning/cut back of Trees	footpath	An email has been sent to the Tree	
	that affect the footpath (trip		Section regarding the pruning of the	
			trees on the rest of the estate.	

	creating ASB hot spots.  Leaves that have been bagged after sweeping often not collected  Bin collection regularly missed  The above have led to a fox and rat infestation around the estate	<ol> <li>As above, agree fixed scheduled for street cleaning and collect bagged waste promptly</li> <li>Pest control to visit site, assess and apply appropriate treatment.</li> </ol>	All the trees in communal areas of college place estate have been inspected and works, in line with our tree policy, issued to our contractor. For a map of outstanding tree works on the estate please see our "Council Tree Works Parking Suspension" map at www.camden.gov.uk/trees.  Any footpath works required should be directed to repairs.  2. All the leaves have been bagged and taken away from the estate.  3. Notices have been put up all over the Estate informing residents who to contact when bin collections are missed. Normally reported by the Estate team.	
3	Stonehouse Access and Intake Room access The eastern end of the block has an access/exit door that leads to intake rooms, out the block and bin area.	Assess possibility if blocking off and turning stairs	The over rise lock was changed however the door still cannot be opened. This door was used to access a welfare unit when OpenView worked on site. It seems to be locked from the inside new repairs has been made	Colin Robery

	Seems a design fault that lends itself to ASB			
4	Repurpose of Unused Space Bin room of Block 2a-22b Crowndale Road is no longer in use, and is accessed by rough sleepers and a haven for ASB (drug taking, dealing sex workers). It is suggested this space can be converted into a safe bike shed for residents	Explore the possibly of conversion and cost. Housing team to work with the TRA to submit a bid to DMC to meet cost	Quote requested from Camden cycle team and cycle-hoop to convert the space into a bike shed.	Dilip Shah  Further discussions with the TRA as there are concerns about the administration of the process. Will update once plans have been finalised.
5	Gating of Helston The block is being access by snapping of the lock/chain. A petrol moped stored on the walkway/stairwell compromising Fire safety	<ol> <li>Moped removed.</li> <li>New gating or locks installed - residents issued with new keys</li> </ol>	<ol> <li>Moped reported to SNT and 101 for removal.</li> <li>The lock has been changed however there is a concern to be resolved.</li> </ol>	Lock has been changed. Concerns raised for residents' safety in case of an emergency/ fire. Trying to resolve this issue with the Fire Safety Officers.
6	Refuse & Rubbish Clearance by Shops 2a-22b Crowndale Road It would appear the shops in question are not disposing of waste via a waste contract and/or using estate bins	<ol> <li>Environmental Officers to investigate</li> <li>LLS to confirm ownership and responsibility for to then better use/control.</li> </ol>	<ol> <li>A request has been made to the NHO and environmental services to assist with the removal of the items in question.</li> <li>Trolleys will be removed and better signage to be placed to inform commercial tenants not to dump rubbish in this area.</li> </ol>	Menina Simmonds  Sophie Stinton

Open space rear of shops		
seen as a no man's land.		
Need to be better managed		