

Alexandra & Ainsworth Estate Action Plan Draft from Estate walkabout 15-02-23

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Red – No update from the officer assigned to action. Immediate action needs to be taken to address the Issue.

Yellow- Officer has updated the action. We are on track. However, it is still not complete.

Green- Action has been completed.

No.	Desired outcomes	Actions	Review & Progress Update	Responsible Officer & Target Date
1.	<p>Community Safety</p> <p>1. ASB occurring day and night and. This is causing residents to feel unsafe in the estate. (Rough sleepers, cars with loud music/drug taking, fly-tipping, prostitution)</p> <p>2. Resident parking spaces used by non-residents and by trades (mechanics). Residents are often inconsiderate with their parking blocking garages, lifts and</p>	<p>1. Install barrier/gates at entrance of Ainsworth and Rowley Way to reduce the noise from cars and reduce fly tipping on the estate.</p> <p>2. Better enforcement of parking restrictions, renew demarcation of bays and use of bays. Barriers/gates will reduce access by non-residents</p>		<p>Sonia Mason / Graeme Dyson</p>

	<p>ingress/egress. General illegal parking across the estate</p> <p>3. CCTV does not cover the hot spots of the estate, where there are cameras, they don't work.</p>	<p>3. Audit of current CCTV system and install new cameras. Where is the estate on the current upgrade programme?</p>	<p>3. CCTV on the estate does work, cameras are checked, and repairs raised when necessary. The technical survey has been carried out with residents present.</p>	
	<p>Estate Services & Grounds Maintenance</p> <p>1) Freshen up the look and feel of the across the estate. Ground maintenance and cleaning has been less than satisfactory.</p> <p>2) Improve access to the green space adjacent to the MUGA. There is but one entrance</p>	<p>1) Residents to be supported with their greening efforts and volunteering to manage/maintain some areas. with them – there has been a strong start.</p> <p>2) Install a second access gate to the area.</p> <p>3) Audit of the estate lighting and install of lights where there are</p>	<p>1) PF met with the Chair of the TRA this week in relation to the rose garden area that was created and managed by residents with support from the onsite Idverde staff. Idverde are also supporting SHAK with gardening club activities within the estate. Alexandra Road Park achieved Green Flag status in 2022 and the team are currently undertaking works in preparation for this year's judging. Works include weeding, grass cutting and reduction and thinning of shrubs where possible (they</p>	<p>Peter Freeman/Nathalie Kusneraitis</p> <p>John Sawyer/John Stow</p>

	<p>Resident Engagement & Participation</p> <p>1) Perceived lack of communication between residents and their neighbourhood housing team and other teams on the whole. Recent major work was cited as started well however no follow-up or update - Residents don't feel like they're being listened to, and they don't know where things have got to or what Camden's plans are now.</p> <p>2) The Hive - what is the current status of use/hire?</p> <p>3) Rowley Way office and officer/s presence</p>	<p>1) Officers to attend TRA meeting at least quarterly and work collaboratively with the TRA to achieve their goals. Officers to provide residents with a progress update on current and planned works including double-glazing that could help with energy cost. <i>(Commit to involve and engage residents in draft of estate strategies).</i></p> <p>2) Officers to provide an update</p> <p>3) Information on when officers are on site, roles and how to access should be publicised? Residents ask about officers providing more presence given size of the estate?</p>	<p>1) SLF attended a meeting of the TRA committee and will be following up on a couple of initiative to help develop better engagement and mobilisation of the TRA. The TRA is also considering the possibility of working with 'Think & Do'</p> <p>2) Building has been repossessed with a condition survey in train before possible relet</p>	<p>Julian Foberge/TP</p> <p>Susanne Afra</p> <p>Grant Fischer</p> <p>Celestine Fairhall</p>
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	<p>Repairs</p> <p>1) Concern raised about the number of voids and the length of time they have been inhabitable</p> <p>2) There is an entire empty floor previously used as sheds. Residents would like to use this as a community. There is currently very limited provision in the local area.</p> <p>3) Broken gate end of Langtry Walk</p>	<p>1) Provide detail break-down of the number of voids on the estate and where they are in the process for relet. 13a Ainsworth empty for number of years</p> <p>2) Officers to explore the possibility with the TRA. The TRA has had informal conversations with Adult Social Care about potential options (feasibility study carried out some years ago pre-2010).</p> <p>3) Repair gate</p>		<p>Jonathan Doyle</p> <p>Celestine Fairhall</p> <p>Peter Gale</p>
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