Coopers Lane Estate Action Plan from Estate Walkabout 12-04-23

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Red – No update from the officer assigned to action. Immediate action needs to be taken to address the Issue.

Yellow- Officer has updated the action. We are on track. However, it is still not complete.

Green- Action has been completed.

No.	Desired outcomes	Actions	Review / Progress update	Responsible Officer & Target date
1	 Concerns raise about the recent pruning of trees, lack of notice to residents, engagement and approach by contractor. Lost of nesting birds 	Performance to be raise with contractor		Andrew Hinchley
2	Officers to provide an update on the TRA hall site. Residents report not being involved/engaged in plans including use of the open space rear of the hall	Provide residents/TRA with ongoing scheduled updates on development plans	Newsletter to be sent to local residents updating on the scheme and further drop in to be held in early June. A regular CWG meeting is held to update residents on	Nerissa Sweeney/Louise Trewavas

			progress and to receive feedback.	
3	Stop/reduce use of Neville Close parking area and rear of bin shed use for ASB. Side of caretaker lock up and rear of No 74 also hot spot for	Officers to explore options to limit access to the close (barriers/gates)		Jayne Seaman/Andy Foster
	ASB	Officers to explore adding vegetation/shrubbery rear of bin shed		2. Andrew Hinchley
		Officers to consider deploy of drug outreach service	3.3 Routes off the Street included this area in Hotspot patrols and continue to	3. Natasha Dickinson
		Responsive patrol presence at known ABS peak times	monitor and target congregated drug use 3.4 RSP was tasked on the estate as discussed and	4. James Watson/Natasha Dickinson
			confirmation of patrol reports received	
4	Improve CCTV coverage of the estate	Officer to advise residents/TRA on CCTV upgrade plans for the Estate	Coopers Lane is part of the new housing CCTV upgrade, we were hoping to do the estate survey in June but that	Graeme Dyson/Natasha Dickinson
		Repair camera 1420 (reported as not working)	has been delayed for a month or two. We will be in contact with the TRA and leaseholders	
			when the new date has been agreed to do a joint walkabout.	
			The current CCTV is still being maintained to the best of our ability	

			Camera 1420 is currently working (as at 19/6/23)	
5	Improve lighting	Repair bulk lighting above camera 1414		John Sawyer/John Stow
6	Remove abandoned car obstructing emergency turning point	Officers to arrange removal abandon silver car in Coopers Lane car park. Car is reported as untaxed, uninsured and no MOT		SNT (Jeff)
7	Install entry gating to block 86-108 Coopers Lane front and rear garden area	 Officers to explore possibility of installing gate entry system and confirm costing as done at other blocks on Cooper Lane. Officers to work with residents/TRA to secure funding to proceed (DMC/CIP) 		John Sawyer/John Stow Beverly Stevens/Olivier Goma
8	Clear Coopers Lane car par of abandoned bikes/bike frames	Estate service officers to arrange removal of bikes locked to bike stands	All the abandoned bicycles have been cut off and removed at Coopers Lane.	Dilip Shah

9	Stop cars parking on entry slope of Coopers Lane that obstructs access to car park	CCTV control room to pan camera 1420 to view slope.	An enquiry was made to CCTV to understand its coverage on the estate	James Watson/Natasha Dickinson
		Parking enforcement to be deployed to remove cars parked on slope asap		