



This fact sheet is about ASB Support and what we can offer to residents of The London Borough of Camden (LBC) who have been or are suffering incidents of anti-social behaviour (ASB). The service is free, confidential and independent of LBC.

Being the victim of antisocial behaviour (ASB) or harassment can be extremely distressing and the thought of going to court can be even more daunting. ASB Support engages with the community to encourage the reporting of anti-social behaviour, providing support and reassurance to any Camden residents who may be affected. ASB Support also works with Camden Council to ensure that victims are fully supported in their own decision as to whether go to court or not.

The ASB Support team can offer:

- A non judgemental victim/ witness focused service.
- Emotional Support - Someone to talk to in confidence over the phone
- Practical Support- Advice on how to report ASB
- Initial office visits to discuss your needs and options
- Regular phone contact with you to find out how you are and what you have been experiencing
- Working with relevant partners to keep you updated on the progress of your case
- Option to advocate to help voice your concerns and needs
- To work with you, together with the council, police and other agencies, to help identify the best solutions to particular issues
- Guidance on giving statements for civil court
- On-going support for as long you need it

If the case goes to Civil Court, ASB Support offers:

- A pre-court visit to look at a court room, our waiting rooms and have court procedure and possible scenarios explained
- Someone to meet you at court to stay with you until the case has been heard
- A quiet and private place to wait before, during and after a court hearing
- A chance to talk over the case when it has ended, and to find further help and advice
- Information about court orders
- Reimbursement of expenses that you may incur if you have been asked to attend court
- Referrals to appropriate agencies

Before court

If you would like to visit a courtroom before your case is heard, please telephone ASB Support on 020 7506 3224. Courtroom visits can be arranged during office hours Mondays to Fridays.

You can help us in the following ways

If English is not your first language and you need an interpreter, please let ASB Support know before the hearing, so that one can be arranged for you.

The ASB Support can help in many ways including: reimbursement of out of pocket court expenses, such as arranging travel for you to and from the court and assistance if you have a disability or any special needs. Please call to discuss your requirements.

Useful contacts

Call Contact Camden for reporting ASB
020 7974 4444

ASB Support

Telephone: 020 7506 3224/3166

Email: jeanne.conry@victimsupport.org.uk

ASB Support

Highbury Corner Magistrates Court

51 Holloway Road

London N7 8JA

Telephone: 020 7506 3224

Facebook: [facebook.com/victimsupport](https://www.facebook.com/victimsupport)

Twitter: twitter.com/VS_NorthLondon

Victim Support - 020 7336 1770,

vs.camden@vslondon.org